

TO OUR VALUED CUSTOMERS

Beginning in August of last year, FRONTIER LINER SERVICES began the process of implementing a new information and technology platform in our firm. The software is called **SOFTSHIP**. It is designed to facilitate the flow of information to the interior of the firm in order to allow us to provide faster and more precise responses to you, our customers.

The **SOFTSHIP** Project involves many areas of the firm: quotes, sales, bookings, operations, documentation, and container control. All of the back office support of FLS will eventually be incorporated into the system.

The software will begin to function with the following vessel: Wasaborg V-0902S on January, 9th 2009.

You will notice a change in our Booking & BL numbers which will be as follows:

Bookings: BK + POL + VOYAGE + CONSECUTIVE #'S

EXAMPLE: **BKPEF0902S001**

B/L's: FLNV+ LAS 2 LETTERS OF THE POL + VOYAGE+CONSECUTIVE #'S

EXAMPLE: **FLNVEF0902S001**

	POL	BL
JACKSONVILLE	JAX	AX
PORT EVERGLADES	PEF	EF
CARTAGENA	CTG	TG
BARRANQUILLA	BAQ	AQ

It is our goal, through continuous investment in the latest technology and the best people, to provide you with the finest customer service in the trade. We want to make the right information available to you, when you need it, in the easiest form possible.

Thank you for trusting us to carry your cargo to and from Colombia. The success and growth of our firm depends on you, our valued customers.

Beatriz Jaramillo M.
Customer Service Manager
FRONTIER LINER SERVICES INC